Examiner-Initiated Interview Summary	Application No.	Applicant(s)	
	10/685,562	MALIK, DALE W.	
	Examiner	Art Unit	
	Thomas J. Dailey	2452	

All Participants:

(1) *Thomas J. Dailey*.

(2) *Peter Chiabotti*.

Status of Application: *Pending*

(3) _____.

(4) _____.

Date of Interview: *13 July 2010*

Time: *1:15 PM EST*

Type of Interview:
☒ Telephonic
☐ Video Conference
☐ Personal (Copy given to: ☐ Applicant ☐ Applicant's representative)

Exhibit Shown or Demonstrated: ☐ Yes ☒ No
If Yes, provide a brief description: .

Part I.

Rejection(s) discussed:

Claims discussed:
1, 4, 5, 9, 10, 11, 13, and 19

Prior art documents discussed:

Part II.

SUBSTANCE OF INTERVIEW DESCRIBING THE GENERAL NATURE OF WHAT WAS DISCUSSED:
Examiner proposed that the subject matter of dependent claim 4 be amended into the independent claims (1, 5, 9, 10 and 13), as well as adding the term, "non-transitory" to the CRM clams (13 and 19). The applicant agreed to the examiner's suggestions.

Part III.

☒ It is not necessary for applicant to provide a separate record of the substance of the interview, since the interview directly resulted in the allowance of the application. The examiner will provide a written summary of the substance of the interview in the Notice of Allowability.
☐ It is not necessary for applicant to provide a separate record of the substance of the interview, since the interview did not result in resolution of all issues. A brief summary by the examiner appears in Part II above.

(Applicant/Applicant's Representative Signature – if appropriate)